

## IT Technician

Vacancy Reference No: 10

### **Job purpose:**

As an integral part of the IT team you will provide day-to-day support for Sheffield Wednesday Football Club's ICT infrastructure across the stadium, training ground and Community Programme, as well as project work where ICT input is required. The position will also support the Club's matchday ICT operation. You will support the maintenance, development and integration of all aspects of ICT and technology services at Sheffield Wednesday. You will have input on the long term strategy of the technological infrastructure at the club, and also provide advice, support and guidance to the owner and his wider business interests.

### **Principal accountabilities:**

- Support the operation of the technology functions within the Club
- Support standard business systems and processes
- Provide support and guidance to the Community Programme facilities to meet their requirements
- Support the matchday operation
- Maintaining the asset register and accounting for the location of equipment
- Carrying out software updates and patches to servers and workstations
- Answering telephone calls and email support requests from end users
- Maintaining server backups
- Equipment and software installations
- Support the learning aims of the IT apprentice

### **Candidate Requirements:**

#### Essential:

- 5 GCSEs A-C
- A-Level in ICT-related subject
- Professional and confident manner
- Strong communication skills
- Experience managing large, complex server environments
- Telecoms and networking experience
- Excellent interpersonal skills, ability to build effective relationships
- Experience/knowledge of Microsoft operating systems – server and desktop environments

#### Desirable:

- Degree in Computer Science or ICT
- Professional certification
- Experience in two-way radio systems (Digital PMR)

Closing Date: 19.10.18

If this role appeals to you and you would like to become part of the Sheffield Wednesday family, please send your CV to [vacancies@swfc.co.uk](mailto:vacancies@swfc.co.uk)

Submitted CVs must contain at least two references and should specify current salary and salary expectations.