



SHEFFIELD WEDNESDAY FOOTBALL CLUB

Job Advert

Senior IT Technician

Vacancy Reference No: JP/IT/0408

Job purpose (main duties include but not limited to the following)

Sheffield Wednesday is seeking to appoint a Senior IT Technician to join our IT department on a full-time basis.

You will be supporting the club by providing day-to-day first to third line support for our ICT infrastructure across the main stadium and training ground, as well as project work as necessary where improvements and developments within the business require ICT input.

The position will also support the club's matchday ICT operations and our wider interests in IT and technology.

- Maintaining the asset register and accounting for the location of equipment
- Carrying out software updates and patches to servers and workstations
- Answering telephone calls and email support requests from end users
- Maintaining the server backups
- Equipment and Software installations
- Provide support in developing the wider IT strategy



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Skills & Experience

- Professional and confident manner
- Strong communication skills
- Previous experience in a helpdesk or desk-side support environment
- Previous experience in team leadership and management
- Good organisational skills and time management
- Able to prioritise workloads
- Experience working with AV equipment – Desired
- Telecoms and Networks experience, specifically with LAN, WAN and Wi-Fi
- Previous experience with periodic key events, e.g. Owls in the Park

Qualifications

- A Level in an ICT subject or equivalent
- 5 GCSEs A-C or equivalent
- Recognised industry qualification (e.g., Cisco, Microsoft) - Desired
- Degree in ICT or Computer Science – Desired
- Management qualification - Desired

Normal hours of work are Mon-Fri 9-5, however this role will include working match fixtures.

The role is subject to an Enhanced DBS check.

Sheffield Wednesday Football Club is committed to safeguarding and promoting the welfare of children, young people and vulnerable adults. This post may be subject to a criminal record check or an enhanced DBS check.

If this role appeals to you and you would like to become part of the Sheffield Wednesday family, please send your CV to vacancies@swfc.co.uk.

Submitted CVs must contain at least two references along with the [application form](#).

Closing date: 4th August 2021